

## UPS BROKERAGE FEES CLASS ACTION

### NOTICE OF SETTLEMENT APPROVAL

**This notice is directed to Ontario Consumers who received a shipment from UPS using UPS' Standard Service and utilizing a UPS Waybill or International Parcel Shipping Order, originating from an international destination, and who, during the period July 24, 2005 to August 27, 2011, paid Additional Fees to UPS upon delivery.**

“Additional Fees” means fees paid to UPS by Ontario Consumers in respect of shipments originating from outside of Canada, which include Customs Brokerage Fees, Disbursement Fees (also known as Bond Fees), and C.O.D. fees.

<b>WHAT IS THIS CLASS ACTION ABOUT?</b>	This class action lawsuit was against United Parcel Service Canada, Ltd., (“UPS”) in connection with the charging of Additional Fees to Ontario Consumers in respect of standard service shipments originating from outside of Canada. It alleged that UPS breached the <i>Consumer Protection Act, 2002</i> , S.O. 2002, c.30, Sched. A, when it charged Ontario Consumers the Additional Fees upon delivery of parcels shipped using UPS’ standard shipping option using a Waybill or International Parcel Shipping Order, from July 24, 2005 through August 27, 2011 (the “Class Period”).
<b>WHO IS AFFECTED BY THE CLASS ACTION?</b>	On August 26, 2011, the Ontario court certified the action as a class action for all Consumers resident in Ontario who paid UPS Additional Fees during the Class Period and where a Waybill or International Parcel Shipping Order was used in shipping the parcel.
<b>WHAT SETTLEMENT HAS BEEN REACHED?</b>	UPS denies any wrongdoing and has contested the litigation against it since the action was commenced in 2007. Without admitting liability, UPS agreed to settle the litigation against it for \$6,800,000.00, and to make changes to its Waybill, International Parcel Shipping Order and website. The Settlement was approved by the Ontario Superior Court of Justice on October 16, 2018.
<b>HOW DOES THIS AFFECT ME?</b>	You have been identified as a Class Member based on shipping records provided by UPS. Enclosed with this Notice is a cheque, in an amount that reimburses you a portion of the Additional Fees you paid to UPS during the Class Period. Please note that cheques will not be reissued and will not be negotiable after 6 months of the date on the cheque.
<b>WHERE CAN I ASK MORE QUESTIONS?</b>	Collectiva Class Action Services 2170 René Lévesque, Suite 200 Montréal, QC H3H 2T8 Telephone: 514-287-1000 Toll-free: 1-800-287-8587 Email: ups-classaction@collectiva.ca
<b>WHO IS CLASS COUNSEL?</b>	The law firm of Siskinds LLP represents Class Members in Ontario. Telephone (toll-free): 1-800-461-6166 ext.2278 Email: UPS@siskinds.com Mail: 680 Waterloo Street, London, ON, N6A 3V8, Attn: UPS Class Action

*This notice was authorized by the Ontario Superior Court of Justice.*